

Format for Investor Complaint Data

| SN                     | Received from | Carried forward from previous month | Received during the month | Total Pending | Resolved | Pending at the end of month**<br>Pending for less than month / Pending for more than 3 months | Average Resolution time |
|------------------------|---------------|-------------------------------------|---------------------------|---------------|----------|---|-------------------------|
| 1                      | 2             | 3                                   | 4                         | 5             | 6        | 7   | 8                       |
| Directly from Investor | NIL           | NIL                                 | NIL                       | NIL           | NIL      | NIL   | NIL                     |
| SEBI (SCORES)          | NIL           | NIL                                 | NIL                       | NIL           | NIL      | NIL   | NIL                     |
| Depositories           | NIL           | NIL                                 | NIL                       | NIL           | NIL      | NIL   | NIL                     |
| Other Sources (if any) | NIL           | NIL                                 | NIL                       | NIL           | NIL      | NIL   | NIL                     |

| Sr No | Month     | Carried from month forward previous month | Received | Resolved | Pending |
|-------|-----------|---|----------|----------|---------|
| 1     | Nov 2022  | NIL                                       | NIL      | NA       | NA      |
| 2     | Dec 2022  | NIL                                       | NIL      | NA       | NA      |
| 3     | Jan 2023  | NIL                                       | NIL      | NA       | NA      |
| 4     | Feb 2023  | NIL                                       | NIL      | NA       | NA      |
| 5     | Mar 2023  | NIL                                       | NIL      | NA       | NA      |
| 6     | Apr 2023  | NIL                                       | NIL      | NA       | NA      |
| 7     | May 2023  | NIL                                       | NIL      | NA       | NA      |
| 8     | Jun 2023  | NIL                                       | NIL      | NA       | NA      |
| 9     | Jul 2023  | NIL                                       | NIL      | NA       | NA      |
| 10    | Aug 2023  | NIL                                       | NIL      | NA       | NA      |
| 11    | Sept 2023 | NIL                                       | NIL      | NA       | NA      |

|    |          |     |     |    |    |
|----|----------|-----|-----|----|----|
| 12 | Oct 2023 | NIL | NIL | NA | NA |
|----|----------|-----|-----|----|----|

\*\*Should include total complaints pending as on the last day of the month. If any. Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number complaints resolved in the current month.

| SN | Year      | Carried forward from previous year | Received the year | Resolved the year | Year |
|----|-----------|------------------------------------|-------------------|-------------------|------|
| 1  | 2022-2023 | NIL                                | NIL               | NIL               | NIL  |
|    |           |                                    |                   |                   |      |